1. Addressed technical issues and guided end users through resolution.
2. Partnered with client's engineering team on product development, offered application support and identified prototype programs and additional design concepts for new business acquisition.
3. Communicated technical development stages and provided design support to businesses and other stakeholders encouraging participation for on-time execution.
4. Combined technical competence and [Degree] in [Area of study] to solve design challenges with creativity.
5. Resolved product design, acquisition and launch concerns to achieve customer's targeted business goals.
6. Maximized proficiency in [Software] and [Software] to prepare and present technical reports and effectively support cross-functional teams.
7. Contributed to continuous improvement and quality assurance tasks.
8. Traveled to key account locations to train and provide technical direction for successful completion of product launches.
9. Communicated with clients to define business objectives and present individualized solutions.
10. Worked with customers for needs analysis, proposal development and vendor costs to produce competitive estimates.
11. Generated target accounts sales objectives, opportunities, and projection reports to prioritize work.
12. Supported software integration and implemented maintenance enhancements to bolster product development cycle.
13. Exhibited strong technical aptitude and application expertise resulting in optimized performance, continuous improvement recommendations and product innovation.
14. Maintained effective customer relationships and identified future business opportunities to support and strengthen corporation mission.
15. Improved application performance through optimization of flow processes.
16. Educated and trained [Number] employees on new technologies through presentations and individual support.
17. Minimized unscheduled downtime [Number]% over [Number]-year span through [Action].
18. Visited over [Number] clients per [Timeframe] to determine feasibility, analyze requirements and provide solution suggestions.
19. Reduced order processing times [Number]% by creating [Type] document control processes.
20. Participated in [Type] cost-cutting efforts, saving approximately $[Amount].